



BLUE CROSS AND BLUE SHIELD OF KANSAS ONLINE PROVIDER DIRECTORY (KANSAS PROVIDERS)

Following are directions to locate and print a listing from the Internet.

In the address field of your Internet browser type: www.bcbsks.com

Under the Find a Doctor section, choose Provider Directory

Click Start Search or, if you want a provider in the Kansas City area, click on Blue Cross and Blue Shield of Kansas City online directory.

On the next screen you enter your search criteria.

1. Section 1 – Select Search Method
 - a. Search by Location
 - b. Search by County
 - c. Search by Name
2. Section 2 – Select Plan.
Click the down arrow to display the drop down box and select **Blue Choice**
3. Section 3 – Select Provider Type.
Click the down arrow to display the drop down box and choose the type of provider you are searching for.
4. Click **Find Providers Now**.
5. Up to 100 providers that meet your criteria will be displayed in alphabetical order. At the bottom of the page you can select Next to see the next page.

If you want to print this directory of providers click the **Download a Directory of these Providers**. Click **View Directory** (You must have Adobe Acrobat Reader installed to view. (If you do not have Adobe Acrobat, you can download it at this time.)

Click the printer icon in the upper left corner of the screen to print your personalized directory.

Please remember when making an appointment with a provider, verify with them their contracting status as a contracting provider with Blue Cross Blue Shield of Kansas. The online provider directory is updated weekly.

You can also obtain information regarding participating providers by calling Customer Service at 1-800-432-3990.

ONLINE PROVIDER DIRECTORY (OUT OF STATE PROVIDERS)

If an employee requests a directory for another state, you can print the information for the area they need off of the Internet. Employees and groups are able to get a list of doctors or hospitals in the area the employee lives or moves to directly from the Internet.

Following are the directions to locate and print a listing from the Internet if you are a current Blue Cross Blue Shield of Kansas (BCBSKS) member:

In the Address field of your Internet browser type: www.bcbsks.com

1. Under the Find a Doctor section, choose Out of state/country providers
2. Click the link Continue to BlueCard
3. Enter the three-digit prefix shown at the beginning of your Identification Number on your BCBSKS ID Card and click the **Continue** button (if you are not currently enrolled, you can ask your employer for the three-digit prefix that applies to your group's plan).
4. Enter the City & State OR Zip Code for the area you are searching (including a street address will narrow the search even further, and may be desirable when searching a large area). Other ways to limit the search area are by reducing the search radius (default is 75 miles) and by including a provider name.
5. If a provider name is input, click on **Search by Name**, otherwise click on **Search by Specialty**.
6. Select from the following provider types: Individuals, Facilities, or All Providers.
7. Select the Specialty: You can choose as many as you need.
8. Click the **Continue** button.

Up to the top 100 providers that meet your criteria will be displayed in order of geographical distance based on the location you entered in step number 4 shown above.

If you would like to print this directory click the **Create a Printed Directory** statement located just above the list of providers.

Select how you want the directory sorted and enter a name for the cover page (optional).

Your directory will appear using the program Adobe Acrobat Reader. (If you do not have this program you can download it at this time.)

Click the printer icon in the upper left corner of the screen to print your personalized directory.

Please remember: When making an appointment with a physician or hospital, verify with them their status as a contracting provider with the Blue Cross Blue Shield Plan in their state. The online directory is updated weekly.

You can also obtain information regarding participating providers by calling 1-800-810-2583.